

Digitize Your Borrower Experience with a Secure & Convenient Document Portal

Baker Hill NextGen® Client Portal

With Baker Hill NextGen® Client Portal, your borrowers can securely submit documents throughout the lending process. From tax returns and financial statements to proof of insurance and collateral, your borrowers will feel engaged in the lending process and confident that their personal data is protected.

Today's consumers expect a digital experience — and so do today's bankers. The Baker Hill NextGen® Client Portal simplifies document gathering and enhances communications between your borrowers and your bankers providing the digital experience that they expect and the security that your institution requires.

Key Benefits:

- ▶ Empower borrowers
- ▶ Provide convenience
- ▶ Deliver security
- ▶ Centralize communication
- ▶ Close loans faster

Key Features:

- ▶ Loan status transparency
- ▶ 24/7 access
- ▶ Secure document sharing
- ▶ Quicker document collection
- ▶ Configurable branding

Provide Convenience and Go Digital

Consumers crave convenience. From e-commerce giants to ride-sharing and food delivery services, consumers like interacting with digital tools that make their lives easier. When you don't have to worry about business hours, transportation, or printing off paperwork, doing business is simple.

Having a secure portal for your clients to upload their financials, tax returns, and other documents not only makes it simpler for them but increases when, where, and how your clients interact with your institution — on their schedule. Client satisfaction increases when your institution makes it easy.

Empower Your Borrowers with Transparency

Borrowers desire transparency. Why? Transparency removes the stress your clients feel during the lending process. When bankers are able to provide guidance and clear communication, clients understand what is needed and when.

Baker Hill NextGen® Client Portal gives borrowers a secure channel to engage digitally in the lending process. Your clients can track their applications from submission to loan closing — always knowing what the loan status is and what is required of them to complete the next step. The portal provides the framework to get your teams the documents they need when they need them.

Centralize Communication – and Data

When borrowers know where and how to communicate with your institution, time spent in back-and-forth communications is eliminated and client frustration is reduced. Utilizing the client portal, a bank employee can save approximately 5 to 10 minutes per document.

Since documents submitted by your clients automatically connect to the Baker Hill NextGen® Statement Spreading solution, your underwriters have the information they need at their fingertips — so they can make the right lending decisions and shorten the lending cycle time.

Deliver Security and Build Trust

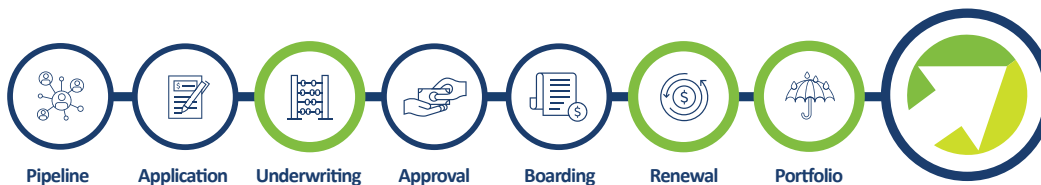
Trust is hard to find and easy to lose. In banking, trust starts with security. Clients want to know when they send you their personal information it is protected, and without a secure client portal, there is risk to your client data and your financial institution’s reputation.

With Baker Hill NextGen® Client Portal, your client data is secure. Unlike sending emails with document attachments – prone to phishing scams, your client documents and data are backed by 256-bit encryption and firewalls, ensuring no untended access. Institutions can also rest easy, knowing that all files are also scanned for viruses.

Protect Your Brand and Increase Capacity

Baker Hill NextGen® Client Portal helps your institution create a consistent digital experience. With additional options including single-sign-on (SSO), vanity URL options, and outsourced IT email relay services powered by SendGrid, your institution can increase capacity while ensuring your brand voice and standards are followed.

As part of the Baker Hill NextGen® Platform:



In today’s digital-first world, seamless experiences are not just expected – they’re essential. The Baker Hill NextGen® Client Portal is a transformative add-on that integrates effortlessly with our commercial, small business, and consumer loan origination solutions within the comprehensive Baker Hill NextGen® platform. As a logical evolution in your digital journey, this module enhances our statement spreading solution, streamlining the documentation gathering process during underwriting. Evolve your client experience with the Baker Hill NextGen® Client Portal.

Baker Hill is in the business of evolving loan origination by combining expertise in technology with expertise in banking. Built on decades of walking alongside banks and credit unions as they provide vital resources to their communities, Baker Hill NextGen® is a configurable, single platform SaaS solution for commercial, small business, consumer loan origination, and risk management that grows along with you as your business needs change. Baker Hill is lending evolved. For more information, visit www.bakerhill.com.